

SWIM LESSON AGREEMENT

Thank you for choosing Fort Sanders Health & Fitness Center for your swim lessons! Our swim instructors are trained Water Safety Instructors through the American Red Cross. Please read the information below, sign and return to your swim instructor.

1. Each swim lesson is based on a mutual time and lesson length agreed upon by the swim instructor and the client (30 min, 60 min, private, semi-private.) Be sure to get the instructor's contact info as all scheduling is done between member and instructor.
2. Only FSHFC employed swim instructors may conduct swim lessons at this facility. Members may not employ other members or guests to teach lessons in our pools due to liability and conflict of interest.
3. No Show Policy: Any client who does not show for a lesson will be charged for the appointment.
4. Late policy: Any client who is late for a lesson, will only be taught for the remainder of the agreed upon lesson time frame. After 15 minutes, the swim instructor is not required to fulfill the lesson. It will be considered a "no show" and the client will be charged for the lesson. Any swim instructor who is late for a lesson should add on the missed amount of time to the end of the lesson. If this is not possible and the swim instructor is over 15 minutes late, there will be no charge for the lesson.
5. Cancellation Policy: There will be no charge on lessons cancelled with at least a 24 hour notice. Any cancellation less than 24 hours will be considered a "late cancel" and the client will be charged for the lesson. As a courtesy, we will take into consideration illness or last minute emergencies.
6. PAYMENT IS REQUIRED PRIOR TO SWIM LESSON. FOR YOUR CONVENIENCE, YOU MAY PURCHASE PACKAGES OF 10 LESSONS AT A DISCOUNTED RATE.
7. You may purchase swim lessons at the front desk using cash, check, credit card or credit card on file. Please tell the staff that you want to purchase swim lessons under your name, not the child, if the lesson is for a child as well as the name of your instructor.
8. Any unused, pre-paid lessons will expire one year from purchase date.

NEW OPTION:

Charge to Account: By initialing here _____ I give permission for the swim instructor to charge my account for swim lessons, either single lessons or packages. I understand that the charges will be run on the credit card attached to the member account twice a month.

By signing below I agree to the conditions and terms pertaining to the swim lesson program and pre-payment policy. I have been offered a copy of this agreement and understand the terms.

Client Name (Print): _____

Client Signature: _____ Date: _____

Swim instructor Signature: _____ Date: _____